# **Vintage Classic Instruments FAQ**

## What is included in your 48-hour turnaround?

We strive to have all projects that can be done in a day, handled in a day. That means any setup, pickup repair, nut adjustment work will be ready within 48 hours. Our only ask is that you request this so we can schedule your appointment and deliver it when expected.

### Can other services be expedited?

You certainly can! An additional fee will be quoted depending on the scope of the service.

# How Does Pick up and Dropoff Work?

Once you've scheduled your appointment with us, we'll coordinate your visit to our workshop or to a destination that works and provides the time needed for the repair.

# Can I Visit The Shop Any Time?

Please give us a call or text in advance so we can schedule your visit, phone or video call.

# Can I Bring My Vintage Guitar In For A Reimagine?

Absolutely! We love collaborating with our clients to create the guitar of their dreams. Reach out to us via email or call to discuss.

### What Kind of Instruments Does VCI Work On?

VCI specializes in vintage, boutique electric guitars and basses, plus acoustics. We will carefully evaluate and consider working on your instrument to be sure we are the right match for the project!